Digital and Cyber Security Fire Standard consultation

Welcome to the consultation for the **Digital and Cyber Security Fire Standard**.

Responding to this survey from an FRS
Background information about this consultation can be found on the Fire Standards Board website.

The consultation
This consultation seeks to gather views about the draft Fire Standard itself as well as the impact on those organisations who will be expected to align to it. Some questions may only be relevant if you work for a fire and rescue service within England.

You will be asked to provide your name, role, organisation and email address in case of any technical issue or if we need to contact you to clarify anything about your response.

This consultation will close end of the day Monday 17 June 2024.

If you would like to prepare you response, you can view the questions here: **PDF**. There is also a save and continue function that can be used throughout the consultation so that you can return to your response later and pick up where you left off.

If you have any questions about this consultation, please contact the Fire Standards team.

Many thanks for taking the time to respond, your feedback is appreciated.

Privacy statement:
The NFCC uses your data expressly for the purposes outlined in this introduction. Your contact details will only be used to clarify your response or request additional information relating to this survey. The NFCC complies with GDPR policies for the collection, processing, and storage of personal data.

1. Please tell us who you are and what you do:

Name

Organisation

Department

Job Title/Role

Email Address

Telephone Number

2. Are you responding on behalf of your organisation or as an individual?

☐ On behalf of my organisation

☐ As an individual

3. Are you happy for us to contact you regarding your response to this consultation?

☐ Yes

☐ No

4. Are you the single point of contact for your service?

☐ Yes

☐ No

☐ Not applicable

5. How did you find out about this Fire Standard consultation?

☐ Direct email notification

☐ Fire Standards Board newsletter

☐ Fire Standards Board website

☐ General communications from the Fire Standards Board

☐ General communications from the NFCC ☐ NFCC Committee or working group

☐ NFCC Members newsletter ☐ NFCC Workplace

☐ Notified through your organisation ☐ Fire Standards single point of contact (SPOC)

☐ Twitter

☐ Other (please specify):

[   ]

6. Please provide the details for the Single Point of Contact (SPoC) for your service:

Name [   ]

Role/Job title [   ]

Email address [   ]

The questions in this section are about your impressions of the Fire Standard as a whole.

7. Having considered the draft Fire Standard, please summarise (less than 300 characters) what problem or issue you think this Fire Standard could help address.

[   ]

8. How important or unimportant, if at all, is this Fire Standard to your service?

☐ Very important

☐ Important

☐ Neither important nor unimportant

☐ Unimportant

☐ Very unimportant

☐ Don't know

☐ Not applicable, I don't work in a service

9. To what extent do you agree or disagree, if at all, with the following statement:

The introduction of this Fire Standard will have a positive impact on my service.

☐ Agree

☐ Neither agree nor disagree

☐ Disagree

☐ Don't know

☐ Not applicable, I don't work in a service

Please tell us more about why you chose this answer:

10. To what extent do you agree or disagree, if at all, with the following statement:

The introduction of this Fire Standard will have a positive impact on the community my service serves.

☐ Agree

☐ Neither agree nor disagree

☐ Disagree

☐ Don't know

☐ Not applicable, I don't work in a service

Please tell us more about why you chose this answer:

The questions in this section are about the specific parts of the Fire Standard.

To what extent do you agree or disagree, if at all, with the DESIRED OUTCOME section:

11. To what extent do you agree or disagree with the DESIRED OUTCOME section?
Please consider both the <u>language</u> and <u>content</u> of this section in your response

- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Don't know

If you disagree, please tell us about any missing/erroneous content, or other changes you would make:

The questions in this section are about the specific parts of the Fire Standard.

To what extent do you agree or disagree, if at all, with the TO ACHIEVE THE FIRE STANDARD section:

12. To what extent do you agree or disagree with the TO ACHIEVE THE FIRE STANDARD section?

Please consider both the <u>language</u> and <u>content</u> of this section in your response

☐ Agree

☐ Neither agree nor disagree

☐ Disagree

☐ Don't know

If you disagree, please tell us about any missing/erroneous content, or other changes you would make:

[text box]

The questions in this section are about the specific parts of the Fire Standard.

To what extent do you agree or disagree, if at all, with the following statements about the EXPECTED BENEFITS OF THE FIRE STANDARD section:

13. To what extent do you agree or disagree with the EXPECTED BENEFITS OF THE FIRE STANDARD section?
Please consider both the <u>language</u> and <u>content</u> of this section in your response

☐ Agree

☐ Neither agree nor disagree

☐ Disagree

☐ Don't know

If you disagree, please tell us about any missing/erroneous content, or other changes you would make:

[text box]

14. The EXPECTED BENEFITS identified will be achieved if the Fire Standard is achieved by services.

☐ Agree

☐ Neither agree nor disagree

☐ Disagree

☐ Don't know

If you disagree, please tell us why you don't think the EXPECTED BENEFITS will be achieved:

The questions in this section are about the specific parts of the Fire Standard.

To what extent do you agree or disagree, if at all, with the LEGAL REQUIREMENTS OR MANDATORY DUTIES section:

This section of each Fire Standard seeks to list the legislation most pertinent to the subject or specialism of the standard. Some legislation is applicable across all Fire Standards such as the Fire Services Act. A list of legislation applicable to all Fire Standards is available on the Fire Standards Board website which we encourage you to check and if you still feel some legislation is missing, please provide that in your response. However, if you feel there is something that should be included please provide details below.

15. To what extent do you agree or disagree with the LEGAL REQUIREMENTS OR MANDATORY DUTIES section?

☐ Agree

☐ Neither agree nor disagree

☐ Disagree

☐ Don't know

If you disagree, please tell us about any missing/erroneous content, or other changes you would make:

The questions in this section are about the specific parts of the Fire Standard.

To what extent do you agree or disagree, if at all, with the LINKED QUALIFICATIONS, ACCREDITATIONS OR FIRE STANDARDS section:

16. To what extent do you agree or disagree with the LINKED QUALIFICATIONS, ACCREDITATIONS OR FIRE STANDARDS section?

☐ Agree

☐ Neither agree nor disagree

☐ Disagree

☐ Don't know

If you disagree, please tell us about any missing/erroneous content, or other changes you would make:

The questions in this section are about the specific parts of the Fire Standard.

To what extent do you agree or disagree, if at all, with the GUIDANCE AND SUPPORTING INFORMATION section:

17. To what extent do you agree or disagree with the GUIDANCE AND SUPPORTING INFORMATION section?

☐ Agree

☐ Neither agree nor disagree

☐ Disagree

☐ Don't know

If you disagree, please tell us about any missing/erroneous content, or other changes you would make:

[text box]

It is the intention of the Board to ensure that the Fire Standards themselves, and any actions taken by services to achieve them, would not knowingly negatively affect or discriminate anyone. Please see the [FSB statement about equality, diversity and inclusion](.).

As part of our equality impact assessment activity, and to help the Board ensure this is not the case, the next section asks about whether you feel aspects relating to equality, diversity and inclusion have been appropriately addressed within the content of the Fire Standard. If you feel any issues in relation to equality, diversity or inclusivity could arise as a result of a service working to achieve the Fire Standard, please include that in your response.

18. Do you believe that the content or language within the Fire Standard covers inclusion appropriately?

☐ Yes

☐ No

☐ Don't know

Please tell us more about why you chose this answer:

[text box]

19. Do you believe that the content or language within the Fire Standard covers equality appropriately?

☐ Yes

☐ No

☐ Don't know

Please tell us more about why you chose this answer:

[blank text box]

20. Do you believe that the content or language within the Fire Standard covers diversity appropriately?

☐ Yes

☐ No

☐ Don't know

Please tell us more about why you chose this answer:

[blank text box]

21. If you have any further comments about how EDI is referenced within the Fire Standard, please add them here:

[blank text box]

The questions in this section are about implementation of the Fire Standard in your service.

22. Will you have a role in implementing this Fire Standard in your service?

☐ Yes

☐ No

☐ Not applicable, I don't work in a service

23. You said that you will have a role in implementing this Fire Standard in your service. Please tell us your level of responsibility from the options below:

☐ Strategic Manager

☐ Middle Manager

☐ Supervisory Manager

☐ Other (please specify):

[ ]

24. Who in your service will have a role in implementing this Fire Standard?

[ ]

25. What actions will your service take to ensure it achieves the Fire Standard?
Please select all that apply

☐ Raising awareness of the standards within our service via heads of departments or equivalent

☐ Discussing at strategic management level to agree the approach to be taken within our service

☐ Use the gap analysis tool to help us self-assess how much of the standard may already being achieved and identify any areas where action may be needed

☐ Develop a workable action plan to address actions or integrate them into existing improvement or action plans within the service

☐ Consider whether collaboration or partnering could help us achieve the standard

☐ Clarify those teams or functions affected and ensure they are engaged with about the standard

- ☐ Review existing approaches to ways of working and procedural documentation in case of implications for others
- ☐ Reviewing and updating where necessary, written policies and procedures and communicate changes
- ☐ Add information to our intranet to raise awareness across the service
- ☐ Don't know
- ☐ Other (please specify):

26. What are the potential challenges that may prevent your service from achieving the Fire Standard?
Please select all that apply

- ☐ Existing procedural documentation
- ☐ Information Technology limitations
- ☐ Lack of collaborative working
- ☐ Lack of data and data sharing arrangements
- ☐ Lack of internal stakeholder support for implementation (buy-in)
- ☐ Lack of strategic drive, influence and support
- ☐ Lack of sufficient resources to implement the Fire Standards
- ☐ Other (please specify):

27. Are you aware of the NFCC Implementation Support Team?

- ☐ Yes
- ☐ No

28. How useful would your service find the following forms of implementation support?
(please place the options in order of preference)

Case study of how others have achieved the Fire Standards

Common challenges and solutions (Frequently Asked Questions) [ ]

Liaison with the NFCC Implementation Support Team [ ]

National workshops [ ]

Regional workshops [ ]

Strategic gap analysis tool [ ]

Visibility of others' progress against the Fire Standards [ ]

Other (please provide details of any national products that may support you in implementing this Fire Standard):

[ ]

Thank you for taking the time to respond to this consultation. Your response is greatly appreciated and all feedback will be reviewed to help shape this Fire Standard.

29. Please use this space to tell us more about what you think of this Fire Standard.

[ ]