

## Operational Response Fire Standards survey

Welcome to the consultation for our latest Fire Standards

**Thank you for participating in this consultation. Your feedback is important.**

## Operational Response Fire Standards survey

### Introductory questions

**\* 1. Please provide your contact details below:**

Name

Organisation

Job title/Role

Email address

Telephone  
number

**\* 2. Are you responding on behalf of your organisation or as an individual?**

On behalf of your organisation

An individual

\* 3. Are you happy for us to contact you regarding your response to this consultation?

- Yes
- No

4. How did you find out about the work we are doing on these Fire Standards?

- Workplace
- National Committee or working group
- Briefing note
- Twitter
- Fire Standards Board website
- Fire Standards Board newsletter
- Direct email or contact
- Other (please specify):



## Operational Response Fire Standards survey

5. In your role, do you have influence in ensuring your service aligns to these Fire Standards?

- Yes
- No
- Not applicable

6. If you answered yes to Q5, please specify your level of responsibility from the options below:

- Strategic Manager
- Middle Manager
- Supervisory Manager

Other (please specify):

7. How would you categorise your role in terms of the areas of influence below:

- Delivering change across the organisation
- Operational policy
- Operational training

Other (please specify):



## Operational Response Fire Standards survey

The following questions relate to the titles of the three Fire Standards.

**Do you feel the titles of the Fire Standards accurately reflect the area of activity and the focus of the Fire Standard outcome?**

**8. Operational preparedness?**

Yes

No

If NO, why not? Please provide details:

**9. Operational competence?**

Yes

No

If NO, why not? Please provide details:

**10. Operational learning?**

Yes

No

If NO, why not? Please provide details:

## Operational Response Fire Standards survey

### Operational preparedness

The following questions relate to individual elements of the Operational preparedness Fire Standard.

For each question, please state whether you think there are any omissions or errors by choosing YES or NO. Please provide comments against each element.

#### 11. Desired outcomes

Yes

No

Please provide details:

#### 12. What is required to meet the standard

Yes

No

Please provide details:

**13. Legal requirements or mandatory duties**

Yes

No

Please provide details:

**14. Expected benefits of achieving the Fire Standard**

Yes

No

Please provide details:

**15. Linked qualifications, accreditations or Fire Standards**

Yes

No

Please provide details:

## 16. Guidance and supporting information

Yes

No

Please provide details:



FIRE  
**STANDARDS**  
BOARD

## Operational Response Fire Standards survey

### **Operational competence**

The following questions relate to individual elements of the Operational competence Fire Standard.

For each question, please state whether you think there are any omissions or errors by choosing YES or NO. Please provide comments against each element.

## 17. Desired outcomes

Yes

No

Please provide details:

**18. What is required to meet the standard**

Yes

No

Please provide details:

**19. Legal requirements or mandatory duties**

Yes

No

Please provide details:

**20. Expected benefits of achieving the Fire Standard**

Yes

No

Please provide details:



## 21. Linked qualifications, accreditations or Fire Standards

Yes

No

Please provide details:

## 22. Guidance and supporting information

Yes

No

Please provide details:



FIRE  
**STANDARDS**  
BOARD

## Operational Response Fire Standards survey

### Operational learning

The following questions relate to individual elements of the Operational learning Fire Standard.

For each question, please state whether you think there are any omissions or errors by choosing YES or NO. Please provide comments against each element.

**23. Desired outcomes**

Yes

No

Please provide details:

**24. What is required to meet the Standard**

Yes

No

Please provide details:

**25. Legal requirements or mandatory duties**

Yes

No

Please provide details:

**26. Expected benefits of achieving the Fire Standard**

Yes

No

Please provide details:

**27. Linked qualifications, accreditations or Fire Standards**

Yes

No

Please provide details:

**\* 28. Guidance and supporting information**

Yes

No

Please provide details:



## Operational Response Fire Standards survey

Do you think the Fire Standards are clear and easy to understand? Please provide your response and any comments for each Fire Standard below.

### 29. Operational preparedness

Yes

No

If NO, please provide specific details:

### 30. Operational competence

Yes

No

If NO, please provide specific details:

### 31. Operational learning

Yes

No

If NO, please provide specific details:

## Operational Response Fire Standards survey

### Overview of the three Fire Standards

**32. In what timescale do you think your organisation will achieve these Fire Standards?**

- Less than a year
- 1 - 2 years
- 2 - 3 years
- 3 years +
- Not relevant

**33. Based on the above timescales, what are the potential barriers that may prevent your organisation from achieving the Fire Standards?**

- Existing procedural documentation
- Lack of strategic drive, influence and support
- Lack of sufficient resources to implement the Fire Standards / NOG
- Information Technology limitations
- Lack of internal stakeholder support for implementation (buy-in)
- Lack of collaborative working
- Other (please specify):

**34. What actions will your service take to ensure it achieves the Fire Standards and implements National Operational Guidance (NOG)?**

- Increasing strategic leaders' awareness and priorities
- Increasing implementation resource
- Raising awareness of the services plans for achieving the Fire Standards and implementing NOG
- Engage with essential internal stakeholders, such as training departments
- Review existing approach to procedural documentation
- Drive collaborative working
- Unknown to me
- Other (please specify):

**35. The NFCC is working with a small number of services to enhance implementation and support. Would your service find further implementation support useful?**

- Yes
- No
- Don't know

**36. What implementation support would your service find useful, in order of preference?**

☰  
▾  
Video case study of a service's journey through Fire Standards / NOG implementation

☰  
▾  
Regular briefings on leading service progress

☰  
▾  
A list of common barriers and solutions faced during implementation

☰  
▾  
Regional workshops

☰  
▾  
National workshops

☰  
▾  
Individual service engagement support

☰  
▾  
Visibility of national progress

**37. If the Fire Standards are implemented and embedded do you think they will result in the benefits we have identified?**

Yes

No

If NO, why not? Please provide details:

38. If you have any other comments you wish to share with us, please provide details below:

[Redacted comment area]



**Operational Response Fire Standards survey**

Thank you

Thank you for taking part in the Operational Response Fire Standards consultation.